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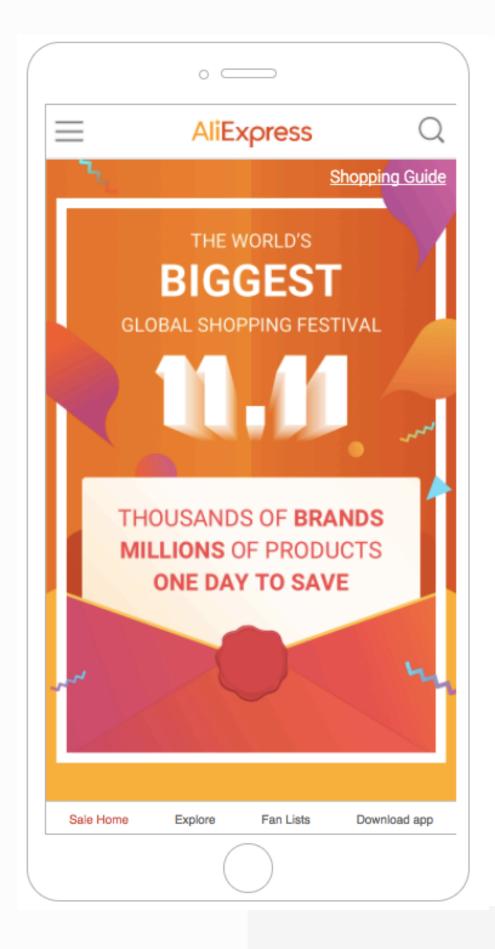
- 1. Problem: Low awareness and customer trust
- 2. AliExpress 11.11 Digital Marketing Strategy
- 3. Two key projects: Lifestyle videos & #happy1111 UGC campaign
- 4. Results

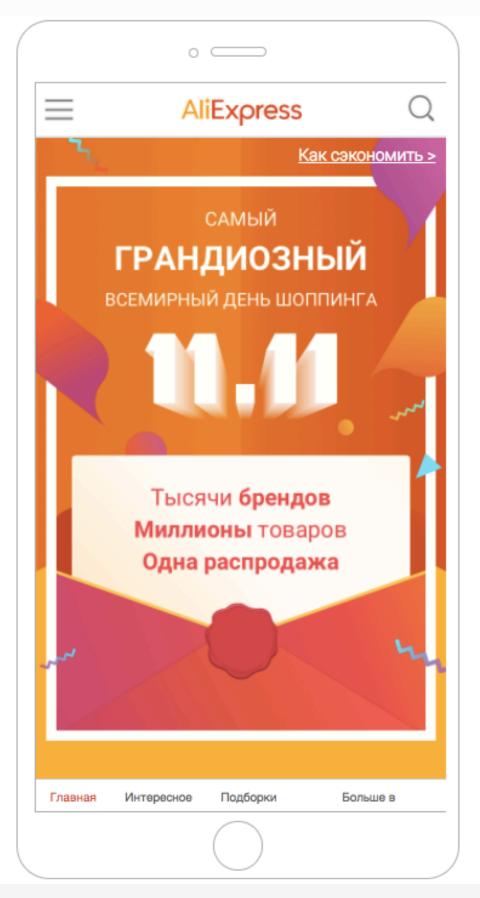
PROBLEM

Only 15% of overseas customers have awareness of Chinese brands

And only 38% have trust in products made in China²

Not many international fans have a clear understanding of 11.11











GOAL

Get fans who might not be familiar with Chinese brands or 11.11 excited for the World's Biggest Global Shopping Festival

STRATEGY

GOAL

Increase awareness of AliExpress and key sellers

Brand Awareness

MEASUREMENT

Reach and exposure

GOAL

To engage with customers in a way that humanizes the brand and puts the "social" in social media

STRATEGY

Brand Awareness

Engagement

MEASUREMENT

Likes, comments, interactions

GOAL

To increase
AliExpress fans and inspire trust

STRATEGY

Brand Awareness

Engagement

Fans

MEASUREMENT

Fan growth

PROJECTS

- 1. Lifestyle videos: Awareness
- 2. #HAPPY1111: Engagement

PROJECTS

1. Lifestyle videos: Awareness

WHAT WE DID

A video series a month that SHOWED users the quality of products from Chinese brands

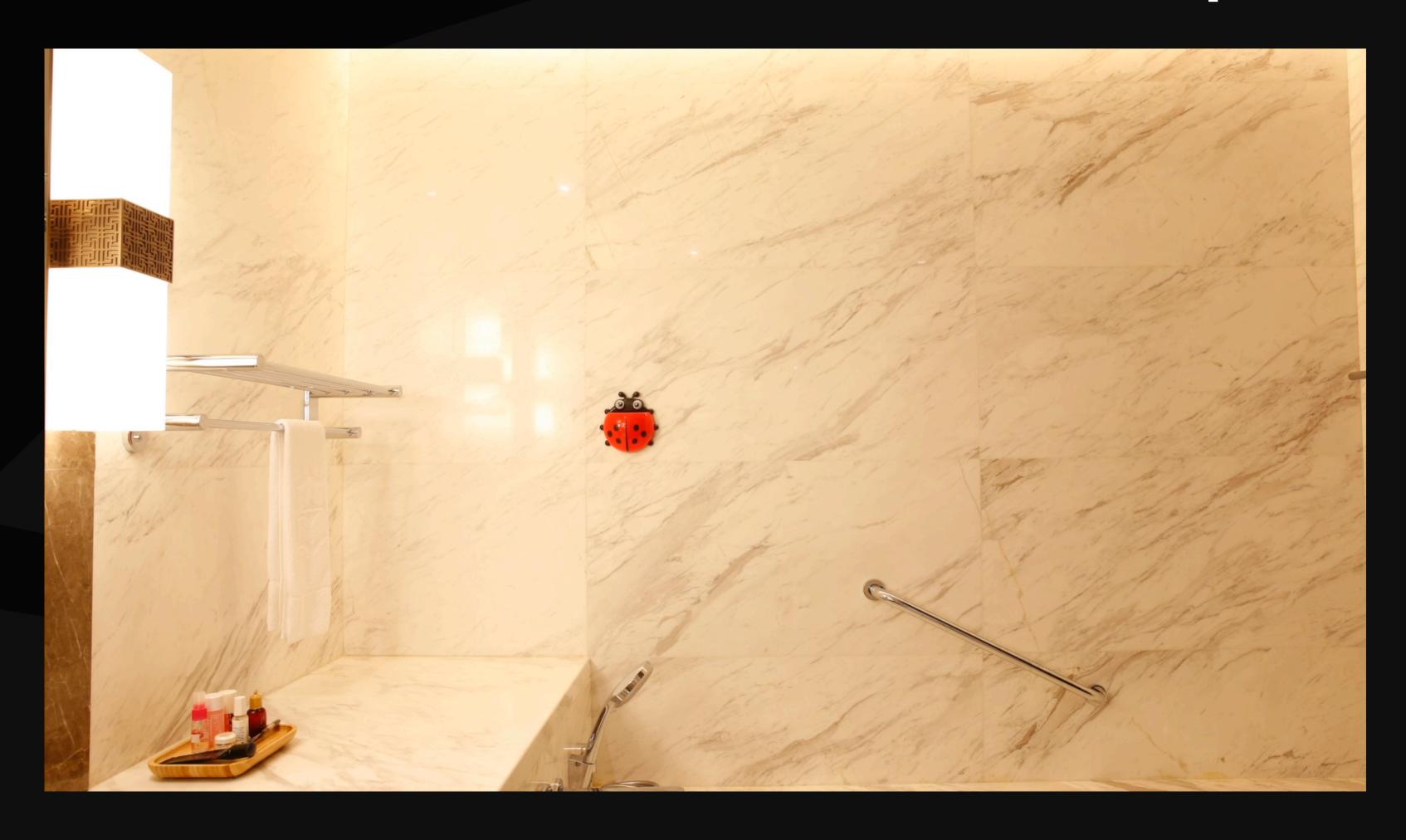
Let users see in a fun, SHAREABLE way how Chinese brands can effectively fit into their lives.

Short, fun clips, with no text or voice-over that make it easy for fans to SHARE across languages and cultures

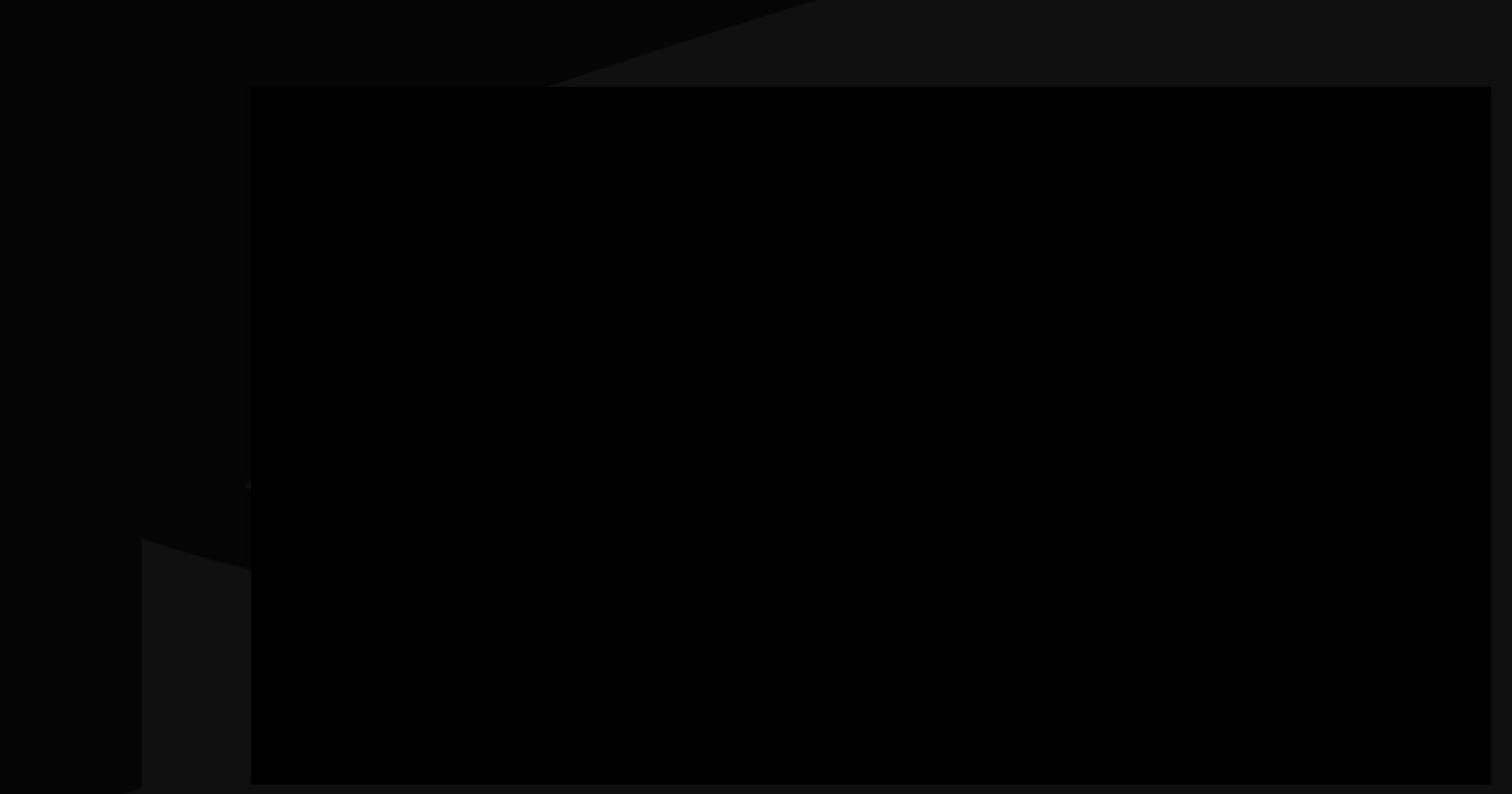
September: Cooking with AliExpress



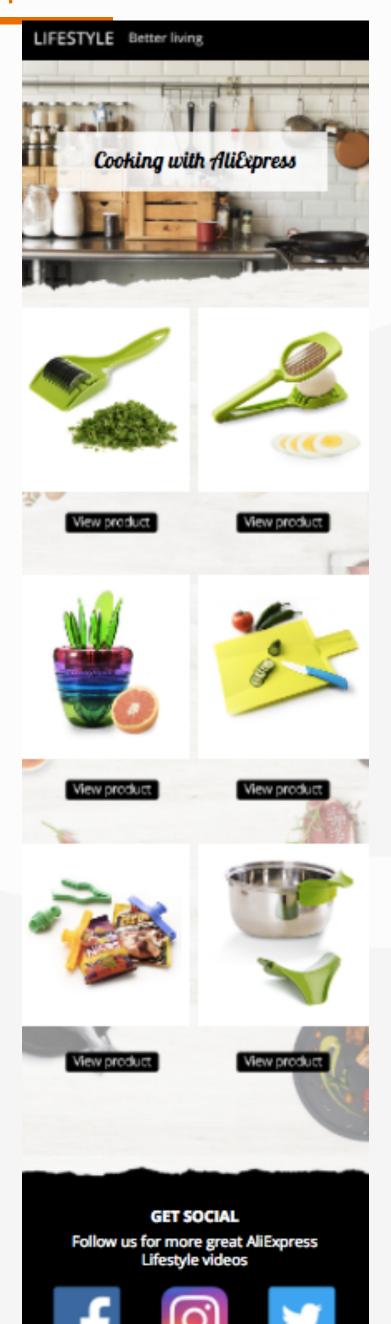
October: Bath Time with AliExpress

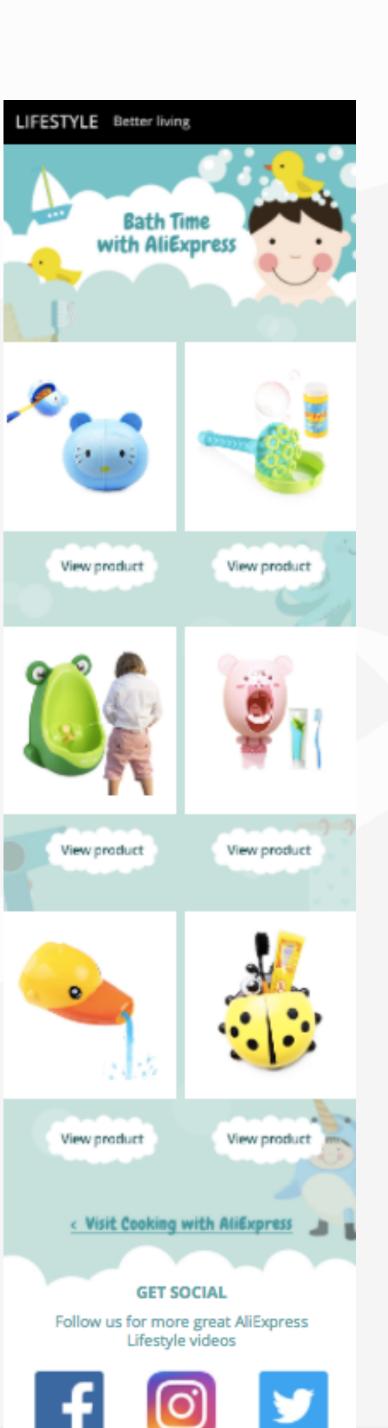


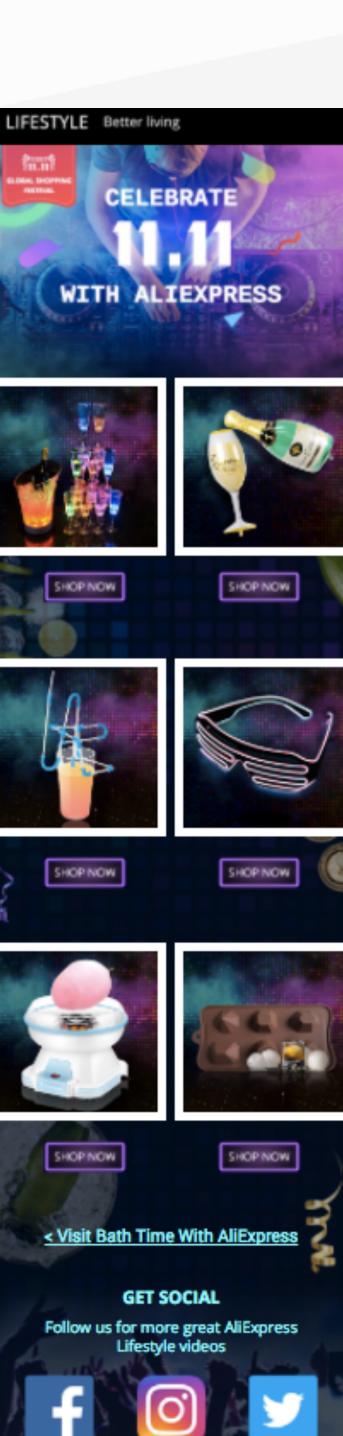
November: Celebrate 11.11 with AliExpress



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PROJECTS

2. #HAPPY1111: Engagement

WHAT WE DID

Linked our 11.11 hashtag contest (#happy1111) to what users already like to do on social media: Share photos and videos of happy moments

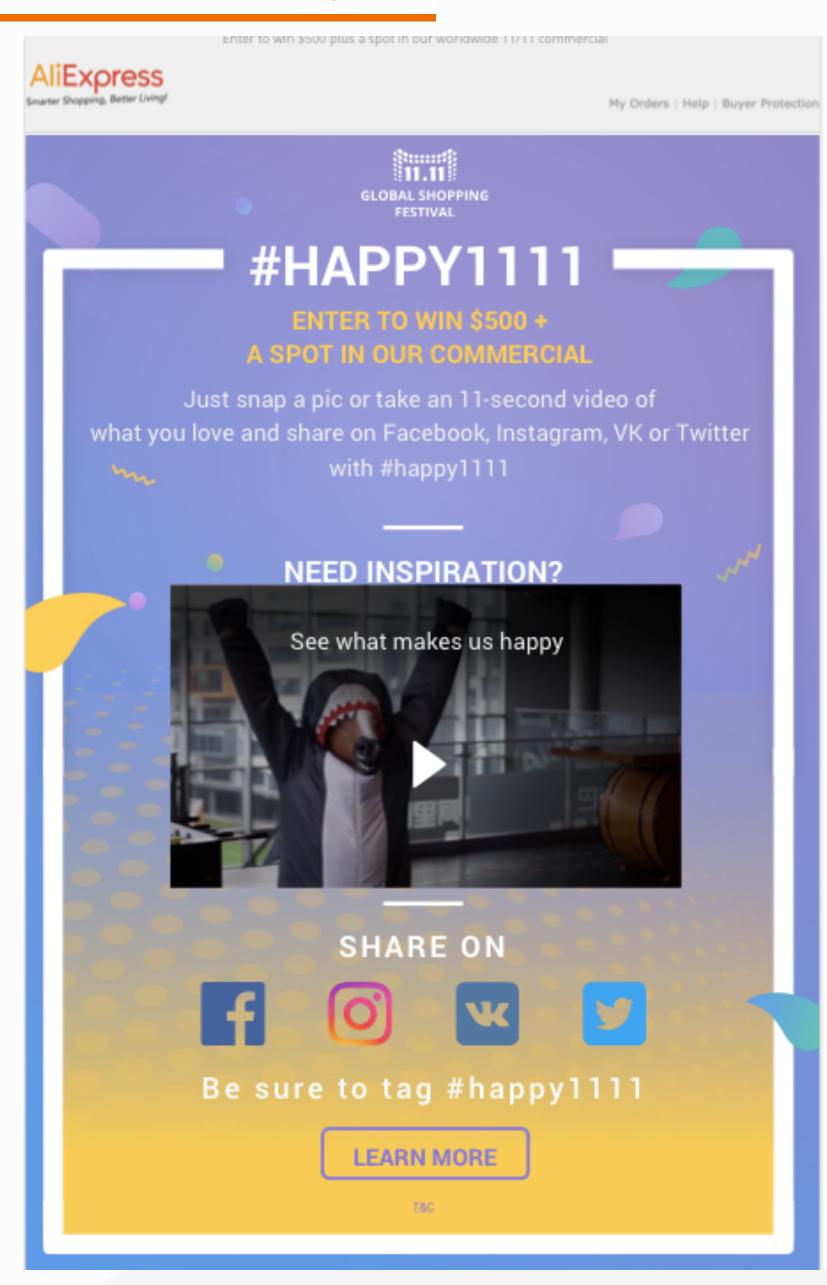
Thus effectively having users think of 11.11 as a part of their everyday life

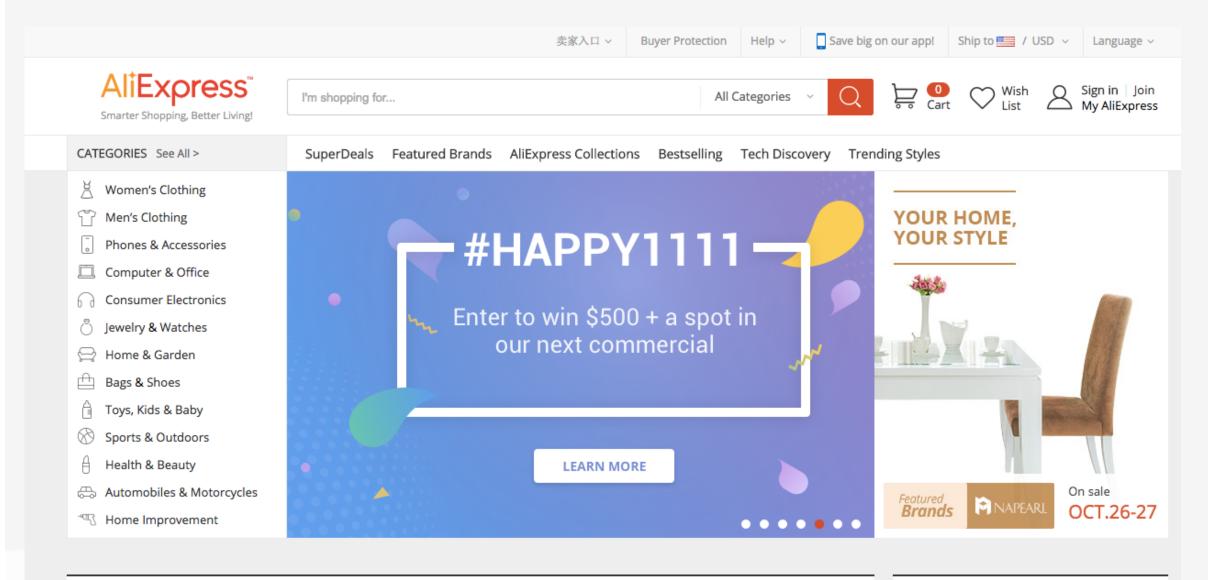
And making it easy for user's friends to participate in the activity and learn about 11.11 and AliExpress

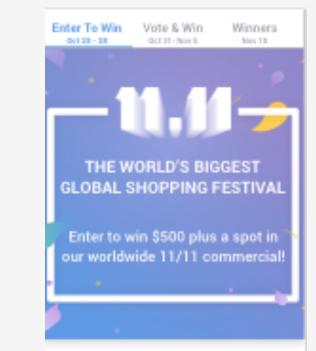
To capitalize on the already successful Lifestyle videos, we linked the two campaigns using 11.11 branded imagery and endcards



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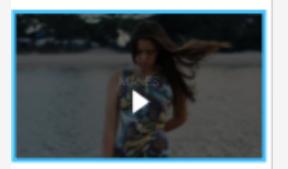






#HAPPY1111

What's your idea of fun? Show us what you love to do (from shopping to sports to dancing to dining) in a photo or 11-sec video and you can win \$500 to spend on 11.11. Plus, we'll even feature you on our next commercial!



RULES

- Snap a pic or shoot an 11-second video
 Share it on Facebook, VK, Twitter or Instagram
 - Tag it #happy1111
- Make as many as you'd like until 10/28

THE NITTY GRITTY

 We'll pick our top 25 videos & top 25 photos for Stage 2 (check your DMs to see if you're selected!)

 In Stage 2 (Oct 31 - Nov 5), the top voted 11 videos and top 11 photos will win a spot in our 11/11 commercial + a US \$500 AliExpress coupon to be used on 11/11.
 Read the full T&Cs here!

SEE WHAT MAKES US HAPPY









RESULTS

Increase in reach, engagement & fan growth

LIFESTYLE VIDEO FACEBOOK CAMPAIGN	SEP.	ост.	NOV.	TOTAL					
REACH (Brand awareness - how many did we impact?)									
Impressions	27,700,224	41,226,775	26,189,357	95,116,356					
Reach	11,225,028	18,141,069	16,311,683	45,677,780					
Page Likes	7,119	13,961	5,624	26,704					
Post Reactions	51,660	170,343	32,546	254,549					
ENGAGEMENT (Users interacting and enagaging with our message)									
People Taking Action	5,447,680	10,305,536	7,733,813	23,487,029					
Post Comments	2,273	25,751	5,757	33,781					
Post Shares	4,915	25,029	3,163	33,107					
Link Clicks	64,477	122,451	33,674	220,602					

Alibaba Group **U≦D**

#happy1111 18,287 posts

TOP POSTS







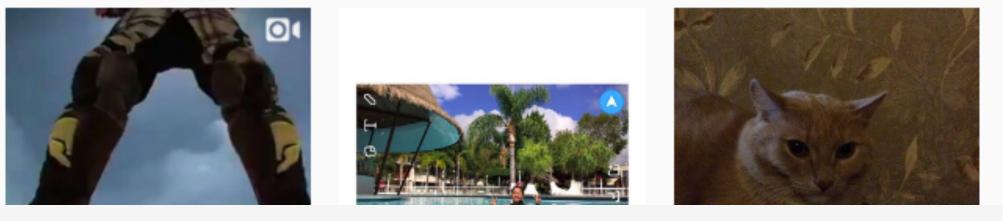












	Goal	Achieved
Total Paid Reach	3.5 million	9,320,774
Total Organic Reach	4.1 million	4,690,448
Entries	5000	20,000+
Paid + Organic Reach	7.6 million	14,011,222

FAN GROWTH	START	END	DIFF	% INCREASE
Global	1,224,117	1,343,596	119,479	+ 9.76%
France	366,244	381,011	14,767	+ 4.03%
Brazil	5,096,920	5,175,125	78,205	+ 1.53%
Russia	54,155	57,049	2,894	+ 5.34%
Latin America	1,409,251	1,439,323	30,072	+ 2.13%
Spain	1,085,540	1,147,710	62,170	+ 5.73%
		TOTAL	307,587	+ 4.75%

